

Website Privacy Policy for English Encounters

Effective Date: [Date]

English Encounters ("us", "we", or "our") operates the website www.englishencounters.ca (the "Service").

This page outlines how we collect, use, and safeguard your information when you use our Service. We are committed to protecting your privacy and ensuring that your personal information is handled securely and responsibly. By accessing or using the Service, you agree to the terms of this Privacy Policy.

Information We Collect

We collect certain information when you use our Service, including:

- **Personal Information:** This may include your name, email address, phone number, and postal address. We collect this information only when you voluntarily provide it to us, such as when you register for an account, sign up for our newsletter, or contact us through the website.
- **Usage Information:** We may collect information about how you interact with our Service, such as your IP address, browser type, pages visited, and referring website. This information helps us analyze trends, administer the site, and improve our services.

How We Use Your Information

We use the information we collect for the following purposes:

- **To provide and maintain the Service**
- **To personalize your experience and deliver relevant content**
- **To communicate with you, including responding to your inquiries and providing customer support**
- **To send you promotional emails, newsletters, and other marketing communications (you can opt out of receiving these communications at any time)**
- **To detect, prevent, and address technical issues and security vulnerabilities**

Information Sharing and Disclosure

We do not sell, trade, or otherwise transfer your personal information to third parties without your consent, except as described in this Privacy Policy or as required by law. We may share your information with:

- **Service Providers:** We may share your information with trusted third-party service providers who assist us in operating our website, conducting business, or servicing you. These parties are contractually obligated to keep your information confidential and only use it for the purposes we specify.
- **Legal Compliance:** We may disclose your information if required to do so by law or in response to valid legal requests, such as court orders or subpoenas.

Data Security

We take reasonable precautions to protect your information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure, so we cannot guarantee absolute security.

Your Choices and Rights

You have the right to access, update, or delete your personal information at any time. You can also opt out of receiving promotional emails and newsletters by following the unsubscribe instructions provided in the email or contacting us directly.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any significant changes by posting the new Privacy Policy on this page.

Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at info@englishencounters.ca.

By using our Service, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.