



English
Encounters

Language Centre Canada

Immersion English Courses

STUDENT
HANDBOOK

ENCOUNTER THE WORLD OF ENGLISH





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DIRECTOR'S MESSAGE

Welcome to English Encounters!

Message from the Director

Hello,

Welcome to Canada and welcome to English Encounters! On behalf of all our staff we hope you have an enjoyable stay in Burlington and improve your English! We will try to make your stay and study experience as pleasant and rewarding as possible. Please do not hesitate to let us know if you have any questions or concerns about the school, your homestay, or any other aspects of your time with us here in Canada.

Good luck in your studies!

Felix Woehler
Director

If you have any questions or concerns, contact us:

School Director, Felix Woehler:	905 847 0582
School Number:	905 581 8019
Head Teacher, Randy:	905 399 8854

For academic counseling:

School Director, Felix Woehler:	905 847 0582
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For academic support:

www.oxfordlearn.com



STUDENT SERVICES

Airport Service

We provide transportation to and from Toronto Airport upon request and depending on availability. The following fees apply:

Airport Pick-up:	\$200
Airport Drop-off:	\$100

Please arrange this service with the Director as early as possible.

TOEIC, TOEFL, CELPIP, and IELTS Tests

We can assist you in taking any of these English language assessment tests. We offer private TOEIC, TOEFL, CELPIP, and IELTS preparation courses and can advise and assist you in booking any of these tests.

The TOEIC (Test of English for International Communication) can be held here at the school if a minimum of three students wish to participate. As well, the test can be taken in Mississauga and Toronto - ask us for assistance.

The TOEFL (Test of English as a Foreign Language) is held in Oakville or Toronto. IELTS tests can be arranged in Toronto or Hamilton.

NOTE: We will be happy to arrange a test date for you. Please book your test early!



SCHOOL POLICIES

Student Conduct

At English Encounters, the main rule we insist on is that students respect their host families, school staff, and each other. Polite and considerate behaviour is expected of everyone.

Computer and Internet Use

Please get permission from a teacher if you need to use a computer. Do NOT visit "adult" or other inappropriate websites of any kind either at school or in your homestay or you will lose your Internet privileges. Do NOT share wifi passwords with non-students.

Missed Classes

If you are sick or cannot attend a class for any reason, please let us know before the start of your class. In general, you cannot make up missed classes. If you miss a test, you must write it on the next day.

Students may request a vacation (in weekly increments) in which case it *may* be possible to recover this week (or weeks) by adding it to the end of your course, provided you request this in advance and subject to management approval and course availability.

Food and Drink

Feel free to help yourself to coffee or tea during the school day. You are also welcome to have lunch in the school or bring your own snacks. The kitchen facilities are provided for your convenience but please clean and put away any dishes or utensils that you use.



BURLINGTON AND TORONTO

About Burlington

Burlington, a city of 183,000 people, is a wonderful place to stay and study English. It is located in southern Ontario on the north shore of Lake Ontario between Toronto and Hamilton. It is a very safe area with a high standard of living.

We are a small and friendly language centre within walking distance of the lake, park and promenade, the beach, a major shopping mall, restaurants and pubs and the bus and train station. It is less than one hour to Toronto or Niagara Falls by train or car.

You will find more information about Burlington on www.tourismburlington.com.

Burlington Visitor Information Centre
414 Locust Street
Burlington, ON
Phone: **905 634 5594**
Fax: **905 634 7220**
Email: info@tourismburlington.com

The Visitor Information Centre is located at 414 Locust St. just north of Lakeshore Road or about 200m from the school. It offers extensive travel information about Burlington and Ontario. In addition, Burlington souvenirs, maps and postcards are sold.

About Toronto

Toronto is a clean, safe, cosmopolitan city with a wonderful network of parks, recreational, and cultural facilities. Toronto is the hometown of four professional sports teams and the third largest English-speaking theatre district in the world, after New York and London. One of the world's most ethnically diverse cities, it is home to more than 80 ethnic communities from Africa, Asia, and Europe. Toronto is also the business centre of Canada.



TRANSPORTATION

Buses

The bus station is one block southeast of the school. www.Burlington.ca is your on-line guide to getting around Burlington via the municipal bus service.

Trains

GO Transit (gotransit.com) offers rail and bus service transportation to commuters from Burlington to Niagara Falls in the west, and to Toronto and points beyond in the east. The train station is within walking distance – walk north on Brant Street to Fairview and turn right

Car Rental

Car rental is simple and relatively cheap in Canada. You need a valid Driver's Licence (ideally an International Licence) and a credit card. Ask staff to assist you with your rental. Driving in Canada is not difficult, but caution is advised in winter. Rental cars are always automatic.

Taxis and Ride Sharing Services

Taxis in Burlington must be ordered by phone. For school pick up, say 460 Brant Street – rear entrance (on Locust). Call GEM Taxi at 905 333 1234 or Burlington Taxi 905 333 3333 or online at burlingtontaxi.com. Ride sharing service is available with Uber. Download the app or visit uber.com.

Walking

Burlington is a safe city to walk in and everything – the mall, the waterfront, beach, bus station, train station, Walmart, post office, banks, restaurants, bars, hospital and more are all within a short walking distance of English Encounters..



CLIMATE AND CLOTHING

In Burlington we enjoy all four seasons and smart casual clothes will see you through most situations. Refer to weathernet.com for the current forecast.

Summer

Burlington enjoys warm, summers. June to August daytime high temperatures range from 24-27^o Celsius. Evenings can be cool, so pack a light jacket and sweater.

Fall

Autumn can often be mild with summer-like weather even into September. By October, the air turns cool and leaves start to fall. Bring warm, waterproof clothing at this time of year and expect to see some spectacular fall foliage!

Winter

Our winters can be cold and fairly wet with snowfall from November to February, temperatures average from -1^o to -10^o Celsius. To stay warm and dry, you'll need a winter coat. Waterproof footwear is always a good idea.

Spring

Spring arrives in April when you'll see early flowers popping up and spring blossoms. Pack lighter clothing along with a windproof jacket, sweaters and an umbrella for spring showers.



CLIMATE AND CLOTHING

Burlington Temperatures

Weather	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Maximum	-2	-1	4	12	18	24	27	26	21	14	7	0
Minimum	-10	-10	-4	1	6	11	14	13	9	4	0	-6
Mean	-6	-5	0	6	12	17	21	20	15	9	3	-3



IMPORTANT INFORMATION

Money and Banking

It is useful to learn the colours of Canadian banknotes and the names of the coins. Please note that some shops may not accept \$100 bills. US currency can be used in Canada but you will usually get a better exchange rate at a bank than at a store or restaurant.

Banks are usually open from 10 am to 4 pm daily with the exception of TD Canada Trust (about 200m north of the school on Brant Street) which is open until 8 pm some weekdays. ATMs (automatic teller machines) are open 24 hours and can be found almost everywhere.

Travellers Cheques should be changed at a bank because many stores will not accept them. VISA, Mastercard, and American Express are accepted almost everywhere including taxis, GO Trains, museums, movie theatres, and restaurants.

Telephoning, email, fax, post office

The best and cheapest way to phone your home country is to use Skype (or similar) or buy a Calling Card. These are available at convenience stores in \$5, \$10 and \$20 denominations. You can use them with any phone by calling the local access number, entering a code found on your card, and entering your country code, city code, and phone number. Ask one of your classmates or teachers if you need help.

The Internet is available on the school computers during business hours (Monday to Friday 9 am to 4:30 pm).

The post office is at 571 Brant Street and is open 9 am to 6 pm daily, Monday to Saturday.



IMPORTANT INFORMATION

Health Insurance

You need to have health insurance! If you get sick or hurt, it can be very expensive to go to a doctor. If you have not arranged travel health insurance in your home country, we can assist you in obtaining insurance here. We offer a program called **Guard Me** which is specifically designed for the needs of foreign students in Canada. Ask us for details.

Health Services

For serious medical emergencies, **dial 911** for an ambulance. You can also visit the hospital for emergency treatment (24 hours). The hospital is located at the corner of Lakeshore Road and Maple Avenue (about 1/2 km from the school).

For medical attention, (non-emergency) you can visit one of the following clinics:

Maple Mews Medical Clinic

1235 Fairview St, Burlington, ON L7S 2K9 (corner of Maple Avenue and Fairview Street)

Phone: 905-637-5885

Mon-Thu 9 am-6:30 pm, Fri 9 am- 3:45 pm, Sat 10 am-2:30 pm, Sun closed
includes walk-in clinic as well as pharmacy

Doctor's Office Walk-In Clinic

2065 Fairview St. (inside Walmart)

Phone: 905-633-7686

Mon, Wed, Thu 9 am-1 pm; Tue 9 am-8 pm; Fri 9 am-6 pm; Sat 10 am-4 pm

Candia Medical Centre Walk-in Clinic

2435 Appleby Line, Unit E03

Phone: 905-319-5000

Accepts walk-in patients Mon, Wed & Fri 9 am-3 pm

You can also call:

Telehealth (medical advice on the telephone)

1 866 797 0000

Safety and Security

Canada is usually safe but it is always better to be careful. Keep your belongings (handbag, wallet, camera, etc.) close to yourself in public places. Walking in public is usually safe but some areas of Toronto and other major cities can be dangerous at night.

CROSSING THE STREET

There are traffic lights at most main intersections. So, be safe and cross there. Press the button and wait for the signal.

Emergencies

In the event of any emergency - **call 911** - from *any* telephone (including cell phones and public payphones - you do not need money for this call). When you call 911, they will ask you if you need fire, ambulance or police. Stay calm and report where you are and what is wrong. For other problems (non-emergency), contact the school at the following numbers:

Important Phone Numbers

School Director, Felix Woehler: 905 847 0582

School Number: 905 581 8019

Head Teacher, Randy: 905 399 8854



LEARNING ENGLISH

Your program

Your class is designed to give you the maximum opportunity to learn and use the English language. Our classroom approach is student-centred, so group sizes are always kept small. This means that if you have any specific language needs or interests, you can ask your teacher to include them in the class.

Study resources you can use

TEXTBOOKS AND OTHER MATERIALS

In addition to the textbooks provided for classroom use and homework, you are welcome to borrow other materials from English Encounters. We have a variety of textbooks available as well as computer language programs and audio cassettes and CDs to practice listening and pronunciation. Ask your teacher if you wish to borrow any of these additional materials.

VIDEOS

The Burlington Public Library (see below) has a huge selection of DVDs which you can borrow for free. Please remember that it is legal to stream videos in Canada, but NOT download! We also recommend you use recognized and reputable streaming services (e.g. Netflix, YouTube).

COMPUTERS

The computers in the kitchen area may be used at break time or in the afternoons. There are many ESL websites you can visit which feature interactive lessons and exercises.

LIBRARY

Reading is one of the best ways to learn vocabulary! Visit the Burlington Library (address below), only a 20-minute walk from the school. It is free to join and they have a large collection of books, DVDs, and other materials.

Burlington Public Library
2331 New Street,
Burlington, ON, L7R 1J4
Telephone: 905 639 3611
Fax: 905 681 7277
www.bpl.on.ca



STUDY TIPS

HOMEWORK

Do the homework assigned by your teacher! Homework is designed to help you practice what you have learned in class. If you have problems, make sure you ask your teacher for help the next day!

SPEAK ENGLISH

However, learning English is not just studying! Practice your English everyday by talking with other students, teachers, your host family, and by going out as much as possible. Don't just stay in your room! Going to Toronto, going shopping or to the gym, library, or even just for a walk gives you the opportunity to speak with others in English.

TRANSLATION

If you do not understand something, ask a staff member and they will arrange someone to help you in your own language. A translation dictionary app is recommended for class use and students are allowed to use their smart phones for THIS PURPOSE ONLY during classtime (except tests!).



LIFE IN CANADA

Host family information and culture shock

Suddenly you are in a new country staying with strangers. This is going to be a good experience for you IF you have the right attitude.

If you are feeling sad or lonely, do not stay in your room. Go out and stay at school to talk to the other students. Join in the activities and make new friends. Join the library or a club and make the most of your time in Canada.

If you have a problem, talk to Felix or Randy. We will do our best to explain or sort things out.

FOOD

The food may be very different but try it. Your host family will ask you about your likes and dislikes but you need to join in this Canadian experience so be brave! If you enjoy cooking ask your host mother/father if she/he would like you to cook one evening.

HELPING AROUND THE HOUSE

You are expected to help setting the table and clear your dishes at the end of the meal. Always tidy up after yourself and keep your bedroom and the bathroom neat and tidy.

LAUNDRY

You will have a day and a time to do your laundry. Your host family will show you how to use the machines. There is also a dry-cleaner's and a laundromat close to school.

PHONE AND INTERNET

Do not use the phone without permission and always use your phone card unless it is a local call. Do not use a host family computer without permission. Your host family will provide you with wifi access. Do not visit any inappropriate websites or download videos (this is against the law in Canada). Do not share the wifi password without host family permission.

Host family information (continued)

VISITORS

You must ask your host family before you invite your friends to the house. They are NOT permitted to stay overnight.

EXTRA NIGHTS

Homestay accommodation is booked on a weekly basis (7 nights). If you need to stay extra nights, they can be booked at the rate of \$35/night. Advance booking is required and is subject to availability and host family approval (rates subject to change without notice). You will NOT receive any discount or refund for unused nights.

VACATION

If you wish to spend a week or more outside your host family (e.g. Travelling), you may request a vacation room holding rate. This is possible for an absence of 7 days or longer and requires prior management approval. If approved, students would not be required to pay the full host family rate for the week away, but must pay a \$100 per week room holding fee.

CONSIDERATION AT ALL TIMES

You need to think of your family and they will think of you. Avoid making noise. Ask if you wish to take a shower before 7am or after 10pm. If you are going to be late, make sure you let your family know and be quiet when you come in. **DO NOT FORGET YOUR KEY.**

SHOES OFF!

In Canada it is good manners to leave your street shoes at the door in all seasons.

MEALS AND ALCOHOL

Canada has strict rules about the consumption of alcohol. **YOU MUST BE 19 OR OVER TO DRINK ALCOHOL IN CANADA.** Personal use and possession of marijuana is legal in Canada, but is also restricted to those AGED 19 or OVER.

You can **ONLY** drink alcohol in licensed restaurants, bars, pubs, nightclubs or a private home.

Your homestay includes a self-serve breakfast and hot dinner in the evening. Ask your family if you want to buy your own food (to make snacks or lunches) and if you can use a section of the fridge. Do NOT help yourself to food or drinks unless your host family offers you to do so! Alcohol is not included in the fees, so if you are offered wine or beer make sure that you buy some too. Keep in mind that beer, wine and spirits are expensive in Canada.

SMOKING

There are strict no smoking rules in all the host family homes and all public places. If you do smoke, make sure you only smoke outside and well away from buildings. It is illegal to buy tobacco if you (or the person you are buying it for) are under 19. Vaping is considered smoking and the same rules and restrictions apply.

Community Cultural Organizations

Canada is a multicultural country and visitors and newcomers alike are encouraged to maintain, enjoy, and celebrate their culture and traditions. The following is a list of community cultural organizations that you can contact for information on cultural events, activities, or support.

Afghan Women's Organization
Unit 302 Confederation Pkwy N, Mezzanine 1, Mississauga, ON L5B 3Z6
905-279-3679
Toronto 416-588-3585

American Women's Club of Southern Ontario - American Women's Club of Southern Oakville
PO Box 52144, Oakville, ON L6J 7N5

Anapolis Christian Community Centre
2185 Stavebank Rd, Mississauga, ON L5C 1T3
Office 905-277-1270

Aurat Health Services
2600 Skymark Ave, Suite 103, Mississauga, ON L4W 5B2
647-317-0807

Brampton Multicultural Community Centre - Mississauga
4120 Ridgeway Drive, Unit 43, Mississauga, ON L5L 5S9
Mississauga West 905-828-1328

Canada Pakistan Cultural Association
177 Claxton Dr, Oakville, ON L6J 4N8

Canadian Caribbean Association of Halton
2302 Bridge Rd, Rm A071, Oakville, ON L6L 2G6
905-815-6184

Canadian Malayalee Association
3662 Ellengale Dr, Mississauga, ON L5C 1Z7
416-845-8225

CANES Community Care - Newcomer Elderly Outreach
135 Queens Plate Dr, Suite 400, Etobicoke, ON M9W 6V1
416-743-3892

Carousel of Nations Multicultural Association
587 Fourth Line S, Oakville, ON L6L 5B1

Chinese Association of Mississauga
1177 Central Pkwy W, Unit 16, Mississauga, ON L5C 4P3
905-275-8558



LIFE IN CANADA

Congress of Black Women of Canada - Mississauga Chapter
4983 Rathkeale Rd, 1st Flr Office, Mississauga, ON L5V 2B3
905-819-8361

Croatian Social and Cultural Centre - Queen of Peace Croatian Franciscan Centre
9118 Winston Churchill Blvd, Norval, ON LOP 1K0
905-456-3203

Dixon Community Services - Somali Seniors Programs
1735 Kipling Ave, Lower Level, Suite A, Etobicoke, ON M9R 2Y8
416-243-5154

Famee Furlane Oakville Italian Club
1500 Upper Middle Rd W 76009, Oakville, ON L6M 3H5
905-878-1030

German Canadian Club Hansa
6650 Hurontario St, Mississauga, ON L5W 1N3
905-564-0060

Halton Region Chinese Canadian Association
Box 60016, Oakville, ON L6M 3H2
905-847-8023

Halton Sikh Cultural Association - Halton Sikh Gurdwara
2403 Khalsa Gate, Oakville, ON L6M 4J2
905-469-1313

Hellenic Community of Oakville
Residence 905-842-3099

ICNA Relief Canada - Muslim Family Services
6120 Montvideo Road, Unit 4, Mississauga, ON L5N 3W5
905-997-8777 ext 245

John Paul II Polish Cultural Centre
4300 Cawthra Rd, Mississauga, ON L4Z 1V8
Main Office Line * 905-306-9900 * 9 am-5 pm
Bowling Centre * 905-306-0043 * Open from 12 noon

Le Cercle de l'Amitié
1780 Meadowdale Blvd, Mississauga, ON L5N 7K8
905-542-1844

Mississauga Mandarin Association
4020A Sladeview Crescent, Unit 1, Mississauga, ON L5L 6B1
905-766-1681

Multicultural Inter-Agency Group of Peel
3034 Palstan Rd, Ste M3, Mississauga, ON L4Y 2Z6
905-270-6252



LIFE IN CANADA

Muslim Association of Milton
4269 Regional Road 25, Oakville, ON L6M 4E9
905-878-9779

Muslim Community Services - Mississauga
4120 Ridgeway Drive, Unit 43, Mississauga, ON L5L 5S9
Mississauga West 905-828-2001

Oakville Italian Club
467 Speers Rd, Unit 16, Oakville, ON L6K 3S4
905-844-8000

Pak Pioneers Community Organization of Canada
1395 Willamsport Dr, Suite 174, Mississauga, ON L4X 2T4
647-382-3574
647-268-3671
905-238-0212

Palestine House Educational and Cultural Centre
3195 Erindale Station Rd, Mississauga, ON L5C 1Y5
905-270-3622

Peel Multicultural Council
6630 Turner Valley Road, Mississauga, ON
905-819-1144

Phoenician Club of Mississauga
505 Ginger Downs, PO Box L5A 3A8, Mississauga, ON L5A 3A8
905-272-9389

Portuguese Cultural Centre of Mississauga
53 Queen St N, Mississauga, ON L5N 1A2
905-286-1311

Regional Diversity Roundtable (The)
1515 Matheson Blvd, Suite 209, Mississauga, ON L4W 2P5
905-232-7371

Rexdale Community Health Centre - Community Programs - Ethno Cultural Seniors Program
8 Taber Rd, Etobicoke, ON M9W 3A4
416-744-6312 * 416-744-0066

Rexdale Community Health Centre - Self-Support Exercise Program
8 Taber Rd, Etobicoke, ON M9W 3A4
416-744-6312

Rexdale Women's Centre
925 Albion Rd, Suite 309, Etobicoke, ON M9V 1A6
416-745-0062



LIFE IN CANADA

Rexdale Women's Centre - Ethno-Cultural Seniors Programs and Services
21 Panorama Crt, Suite 2300, Etobicoke, ON M9V 4E3
416-745-0062

Somali Canadian Association of Etobicoke
925 Albion Rd NW, Unit 202, Etobicoke, ON M9V 1A6
416-742-4601

Spanish Speaking Association of Halton
1320 Fieldcrest Lane, Oakville, ON L6M 2W8

St Volodymyr Cultural Centre
1280 Dundas St W, Oakville, ON L6M 4H9
905-847-6477

Vietnamese Community Centre of Mississauga
600 Lakeshore Road E, Mississauga, ON L5G 1J4
905-891-3825

Westend Sports and Cultural Club
4983 Rathkeale Road, Mississauga, ON L5V 2B3

These services are located outside of Mississauga and Halton areas, but provide service to Mississauga and Halton areas.

Abrigo Centre
1645 Dufferin St, Toronto, ON M6H 3L9
416-534-3434

Afghan Association of Ontario
130 Bridgeland Ave, Unit 202, Toronto, ON M6A 1Z4
416-744-9289

Albanian Canadian Association Kosova
3416 Dundas St W, Ste 202, Toronto, ON M6S 2S1
416-760-0172

Association canadienne-française de l'Ontario - Régionale Hamilton
302 Cumberland Ave, Hamilton, ON L8M 2A1
905-540-1300

Association of Jewish Seniors
4211 Yonge St, Ste 401, Toronto, ON M2P 2A9
416-635-2860

Association of Spanish Speaking Seniors of the Greater Toronto Area
1280 Finch Ave W, Unit 200, Toronto, ON M3J 3K6
416-597-2489

Bangladeshi Canadian Community Services
2899 Danforth Ave, Toronto, ON M4C 1M3
416-699-4484



LIFE IN CANADA

Canadian Ethnocultural Council
176 Gloucester St, Suite 400, Ottawa, ON K2P 0A6
613-230-3867 ext 224

Canadian Ukrainian Immigrant Aid Society
2383 Bloor St W, 2nd Fl, Toronto, ON M6S 1P6
416-767-4595

Caribbean Canadian Catholic Centre - Soup Kitchen
867 College St, Toronto, ON M6H 1A1
416-534-1145

Centres d'Accueil Héritage (CAH)
33 Hahn Pl, Unit 104, Toronto, ON M5A 4G2
416-365-3350 ext 242

CEREFRAAC (Centre culturel de ressources francophone pour les communautés ethniques)
2 County Court Blvd, Suite 400, Brampton, ON L6W 3W8
905-488-9181 * 905-595-6804

Chinese Canadian National Council - Toronto Chapter
1911 Kennedy Rd, Ste 105, Toronto, ON M1P 2L9
416-596-0833

Columbus Centre
901 Lawrence Ave W, Toronto, ON M6A 1C3
416-789-7011

Cummer Avenue United Church and Taiwanese United Church - Wednesday Drop-Inn
53 Cummer Ave, Toronto, ON M2M 2E5
Church office 416-222-5417 ; During program hours 416-229-5454

Cypriot Community of Toronto
6 Thorncliffe Park Dr, Toronto, ON M4H 1H1
416-696-7400

Elderly Vietnamese Association Toronto
2001 Dundas St W, Toronto, ON M6R 1W7
416-516-5238

Eritrean Canadian Community Centre of Toronto
729 St Clair Ave W, Unit 19, Toronto, ON M6C 1B2
416-658-8580

Fédération des aînés et des retraités francophones de l'Ontario
1490 Star Top Rd, Ottawa, ON K1B 3W6

Greek Community of Toronto - Department of Social Services
30 Thorncliffe Park Dr, Toronto, ON M4H 1H8
416-425-2485



LIFE IN CANADA

Hispanic Development Council
1280 Finch Ave W, Ste 203, Toronto, ON M3J 3K6
416-516-0851

Irish Canadian Immigration Centre
44 Victoria St, Ste 1620, Toronto, ON M5C 1Y2
416-603-9549

Islamic Social Services and Resources Association
2375 St Clair Ave W, Toronto, ON M6N 1K9
416-767-1531

Jamaican Canadian Association - CAFCAN Social Services
995 Arrow Rd, Toronto, ON M9M 2Z5
416-746-5772 * CAFCAN 416-740-1056

La Passerelle IDE
2 Carlton St, West Mezzanine, Toronto, ON M5B 1J3
416-934-0588

Lao Association of Ontario
956 Wilson Ave, Toronto, ON M3K 1E7
416-398-3057

Latvian Canadian Cultural Centre
4 Credit Union Dr, Toronto, ON M4A 2N8
416-759-4900

Malton Neighbourhood Services - Senior Services -Caribbean Seniors Group
3540 Morning Star Dr, Mississauga, ON L4T 1Y2
905-677-6270

Malton Neighbourhood Services - Seniors Service - Italian Seniors Group for Men and Women
3540 Morning Star Dr, Mississauga, ON L4T 1Y2
905-677-6270

Malton Neighbourhood Services - Seniors-South Asian Women's Group
3540 Morning Star Dr, Mississauga, ON L4T 1Y2
905-677-6270

Miles Nadal JCC
750 Spadina Ave, Toronto, ON M5S 2J2
416-924-6211

National Congress of Italian Canadians - Toronto District
340 Falstaff Ave, Ste 202, Toronto, ON M6L 3E8
416-531-9964

National Council of Jewish Women of Canada - Toronto
4700 Bathurst St, Toronto, ON M2R 1W8
416-633-5100



LIFE IN CANADA

Native Canadian Centre of Toronto
16 Spadina Rd, Toronto, ON M5R 2S7
416-964-9087

Oasis Centre des femmes
465 Yonge St, Box 73022, Toronto, ON M4Y 2W5
Toronto 416-591-6565 ; Brampton 905-454-3332

Patronato ACLI
732 Wilson Ave, Toronto, ON M3K 1E2
416-633-1920

Somali Immigrant Aid Organization Toronto
1778 Weston Rd, Ste 105, Toronto, ON M9N 1V8
416-243-1988

South Asian Community Health Services
47 Lord Simcoe Dr, Brampton, ON L6S 5G7
647-718-0786

Toronto Council Fire Native Cultural Centre
439 Dundas St E, Toronto, ON M5A 2B1
416-360-4350

Ukrainian Canadian Social Services (Toronto)
2445 Bloor St W, Toronto, ON M6S 1P7
416-763-4982

Vasantham, A Tamil Seniors Wellness Centre
2660 Eglinton Ave E, Toronto, ON M1K 2S3
416-847-4172

Victim Services of Peel - South Asian Family Enrichment (SAFE) Program
7750 Hurontario St, Brampton, ON L6V 3W6
905-568-8800

Vietnamese Association, Toronto - Dundas Street West Office
1364 Dundas St W, Toronto, ON M6J 1Y2
416-536-3611

Vietnamese Association, Toronto - North York Office
3585 Keele St, Unit 13, Toronto, ON M3J 3H5
416-636-8887

VWAT Family Services
1756 St Clair Ave W, Toronto, ON M6N 1J3
647-723-2165

York Hispanic Centre
1652 Keele St, Ste 107, Toronto, ON M6M 3W3
416-651-9166



LIFE IN CANADA

EMBASSIES AND CONSULATES

If you need to contact your embassy or consulate, the following link will help you find contact information for your nationality. Over 93 countries maintain consulates in Toronto as well as embassies in Ottawa.

www.ontario.ca/page/consular-offices